

# Privacy Policy

## Menko's Magic Balm

**Last updated:** January 2026

Menko's Magic Balm values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you visit or make a purchase from our online store.

## 1. Information We Collect

When you visit our website or place an order, we may collect the following information:

- Name
- Email address
- Shipping and billing address
- Phone number (if provided)
- Order and payment details (payments are processed securely by third-party providers)
- Messages you send us (such as through a contact form or email)

## 2. How We Use Your Information

We use your information to:

- Process and fulfill orders
- Communicate with you about your purchase
- Respond to customer service inquiries
- Send order confirmations and updates
- Improve our website and services
- Send marketing emails (only if you opt in)

### **3. Payments**

We do **not** store or have access to your full payment information. Payments are handled securely by trusted third-party payment processors, who follow their own privacy and security practices.

### **4. Cookies & Analytics**

Our website may use cookies or similar technologies to:

- Make the site function properly
- Understand how visitors use our site
- Improve user experience

You can control or disable cookies through your browser settings.

### **5. Sharing Your Information**

We do **not** sell your personal information.

We may share your information only with trusted third parties necessary to operate our business, such as:

- Payment processors
- Shipping providers
- Website hosting or e-commerce platforms

These providers are only given the information they need to perform their services.

### **6. Your Rights**

Depending on your location, you may have the right to:

- Access the personal information we have about you
- Request corrections or updates
- Request deletion of your personal information
- Opt out of marketing emails at any time

To exercise these rights, contact us using the information below.

## **7. Children's Privacy**

Menko's Magic Balm does not knowingly collect personal information from children under the age of 13.

## **8. Data Security**

We take reasonable steps to protect your personal information. However, no method of transmission over the internet is 100% secure.

## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated date.

## **10. Contact Us**

If you have questions about this Privacy Policy or your personal information, please contact us at:

**Email:** [menko@menkosmagic.com](mailto:menko@menkosmagic.com)

**Business Name:** Menko's Magic Balm

