

# Terms and Conditions

## Menko's Magic Balm

**Last updated:** January 2026

Welcome to Menko's Magic Balm. By accessing our website or purchasing from our online store, you agree to the following Terms and Conditions. Please read them carefully.

### 1. General

By using this website, you confirm that you are at least the age of majority in your state or country of residence, or that you have permission from a parent or guardian.

We reserve the right to update or change these Terms at any time. Continued use of the site after changes are posted constitutes acceptance of those changes.

### 2. Products & Information

Menko's Magic Balm offers topical wellness products intended for general use.

- Our products are **not intended to diagnose, treat, cure, or prevent any disease**.
- Information on this website is for general informational purposes only and is not medical advice.
- Always perform a patch test before using any topical product.
- Discontinue use if irritation occurs.

### 3. Orders & Payments

- All prices are listed in USD.
- We reserve the right to refuse or cancel any order at our discretion.
- Payments are processed securely through third-party payment providers.
- We do not store your payment information.

## **4. Shipping & Delivery**

- Shipping times are estimates and not guaranteed.
- Menko's Magic Balm is not responsible for delays caused by carriers, weather, or other circumstances beyond our control.
- Once an order is shipped, responsibility transfers to the carrier.

## **5. Returns & Refunds**

Due to the nature of personal care products:

- Opened or used products are **not eligible for return**.
- If your order arrives damaged or incorrect, please contact us within a reasonable time so we can make it right.

Please see Returns and Refunds standalone policy below.

## **6. Intellectual Property**

All content on this website—including text, logos, and branding—is the property of Menko's Magic Balm and may not be copied, reproduced, or used without written permission.

## **7. User Conduct**

You agree not to:

- Use the website for unlawful purposes
- Attempt to interfere with the site's security or functionality
- Submit false or misleading information

## **8. Limitation of Liability**

Menko's Magic Balm shall not be liable for any indirect, incidental, or consequential damages resulting from the use of our products or website.

Use of our products is at your own discretion and risk.

## **9. Privacy**

Your use of this website is also governed by our **Privacy Policy**, which explains how we collect and use personal information.

## **10. Governing Law**

These Terms and Conditions are governed by the laws of the jurisdiction in which Menko's Magic Balm operates.

## **11. Contact Information**

If you have questions about these Terms and Conditions, please contact us at:

**Email:** [menko@menkosmagic.com](mailto:menko@menkosmagic.com)

**Business Name:** Menko's Magic Balm

