

Shipping Policy

Menko's Magic Balm

Last updated: January 2026

Thank you for shopping with Menko's Magic Balm! Below you'll find important information about how and when your order is shipped.

1. Order Processing Time

Orders are typically processed within **[1–3] business days** after payment is received, excluding weekends and holidays.

You will receive a confirmation email once your order has been shipped.

2. Shipping Rates & Delivery Times

Shipping rates are calculated at checkout based on your location and selected shipping method.

Estimated delivery times are provided by the carrier and may vary due to:

- Weather conditions
- Carrier delays
- Holidays or peak shipping periods

Delivery times are estimates and not guaranteed.

3. Shipping Locations

At this time, Menko's Magic Balm ships to:

- United States & international locations

4. Tracking Information

Once your order ships, tracking information will be provided when available. Please allow time for the carrier to update tracking details.

5. Incorrect Address

Please ensure your shipping address is accurate at checkout.

Menko's Magic Balm is not responsible for orders shipped to an incorrect address provided by the customer. Additional shipping fees may apply to reship an order.

6. Lost, Stolen, or Delayed Packages

Menko's Magic Balm is not responsible for lost or stolen packages once marked as delivered by the carrier.

If your package is delayed or appears lost, please contact the carrier directly. You are also welcome to reach out to us, and we'll do our best to assist.

7. Damaged Packages

If your order arrives damaged, please contact us within **[7–14] days** of delivery and include photos of the item and packaging so we can review the issue.

8. Contact Us

If you have questions about shipping, please contact us at:

Email: menko@menkosmagic.com

Business Name: Menko's Magic Balm